

Australian Electrical Service Pty Ltd

EC 002807

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Trading As:

Australian Electrical Services

Australian Technology Services

info@aus-tec.com.au

ABN: 83 056 613 015

Product Warranty Claim

All products returned for Warranty Assessment must accompany this form

Once a claim has been assessed and deemed valid by the manufacturer a refund, replacement or credit note will be issued. Refer to *Australian Electrical Services Terms and Conditions* on *Warranty and Return Policy*

Company Name	
Date of Claim	
Contact Name	
Contact Number	
Customer Address	
Date of Purchase	
Invoice Number	
Product Detail	
Product Serial No	

Description of Fault / Problem

Faulty item will not qualify for warranty claims even though they fall within the stated warranty period by manufacturer if they fall under this group of conditions:

- Physical Damage on the product not caused in the event during transit (DOA) but caused during mishandling, incorrect use of product for its purposes, improper installation of product, by accident, insect or vermin infestation, improper method, or failure to maintain service and handle the item with reasonable care.
- The product has been modified using unauthorised methods. Any modifications on the product including physical and software modifications
- The warranty seal or serial number of the item has been tampered.
- The item has been serviced by another party other than Australian Electrical / Technology Services.

Office Use Only

Date Claim Received	
Action Taken	
Claim Finalised	

